



*Photo Credit: Fayetteville Lincoln County Chamber of Commerce*

# **Lincoln Health** **2023-2026**

## **Community Health Improvement Plan**

**Lincoln County, TN**

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## Perspective / Overview

### About HH Health System-Lincoln

HH Health System-Lincoln is a comprehensive health care system where innovation meets compassion and our personal commitment to patient-focused care compels us to promote and support the wellbeing of those around us.

LHS is about more than health care. We are health caring. This is not just a place to get well; it's a remarkable experience full of people who are genuinely invested in making the lives of our families, friends and neighbors better.

The HH Health System-Lincoln is a comprehensive health care system where the latest advances in medicine are practiced, yet it is also a place filled with the timeless traditions of human caring and compassion. We hope that your experience with us will be a pleasant one, and that you will experience the gentle care of our physicians, nurses, technicians, staff, and volunteers.

#### **Mission**

The mission of HH Health System-Lincoln is to provide a continuum of primary health care services to the people of Lincoln County and the surrounding counties.

#### **Vision**

HH Health System-Lincoln will exceed our community's expectations by providing quality health care which is progressive, accessible, and customer driven in an environment sensitive to people.

#### **Values**

People, Service, Communications, Continuous Improvement, Resource Use



Source: HH Health System-Lincoln website; lincolnhealthsystem.com

### Community Health Improvement Plan Background

To successfully make our community healthier, it is necessary to have a collaborative venture which brings together all of the care providers, citizens, government, schools, churches, not-for-profit organizations and business and industry around an effective plan of action. The community health needs assessment was completed previously and posted on HHHS-Lincoln's website.

Based on the results of the CHNA, HHHS-Lincoln has selected three of the identified significant health needs to address.

1. Access to specialty and primary care
2. Mental Health
3. Health education and literacy

The Community Health Needs Assessment (CHNA) defines priorities for health improvement, creates a collaborative community environment to engage stakeholders, and an open and transparent process to listen and truly understand the health needs of the community served by HHHS - Lincoln (Lincoln County, TN). This document is HHHS-Lincoln's Implementation Plan outlining how the hospital plans on addressing significant health needs in the community.

The CHNA is contained in a separate document.

- Starting on June 30, 2023, this report is made widely available to the community via HH Health System-Lincoln website <https://www.hcmc-tn.org> and paper copies are available free of charge at HH Health System-Lincoln, 106 Medical Center Boulevard, Fayetteville, TN 37334 or by phone (931) 483-1100.
  - HHHS-Lincoln's board of directors approved this assessment on June 19, 2023.
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## 2023 -2026 Community Health Improvement Plan

### **HHHS-Lincoln plans to meet the access to specialty care and primary care significant health need by:**

1. HHHS-Lincoln will take the following actions to address access to specialty care
  - a. Recruit a general surgeon
  - b. Recruit a cardiologist – or make available to this service line
  - c. Recruit a primary care provider
  - d. Coordinate with Huntsville Hospital Health System hospitals to provide satellite specialty offices in Lincoln County
  - e. Enhance utilization of telehealth to receive specialty consultations – like cardiology
  - f. Communicate to the public what specialty care is available locally
2. The anticipated impact of these actions
  - a. By increasing the local availability of specialty care, HHHS-Lincoln anticipates the outmigration for specialty care to decrease by 10% each year a specialty is added.
3. HHHS-Lincoln plans to commit programs and resources to address the specialty health need
  - a. Provide staff and resources to recruit specialists and primary care physicians
  - b. Provide telehealth resources (robot via TriStar)
  - c. Utilize marketing resources to communicate services available locally
4. HHHS-Lincoln plans to collaborate with other facilities or organizations
  - a. HHHS-Lincoln will coordinate with the other Huntsville Hospital Health system hospitals, particularly Huntsville Hospital in Huntsville, AL to provide specialists locally in Lincoln County.

### **HHHS-Lincoln plans to meet the mental health significant health need by:**

1. HHHS-Lincoln will take the following actions to address mental health
  - a. Collaborate with the Lincoln County Health Department to address the mental health needs of Lincoln County

- b. Partner with the Tennessee Suicide Prevention Network to decrease the suicide rate in Lincoln County
  - c. Partner with local schools to provide mental health resources
- 2. The anticipated impact of these actions
  - a. Improve the poor mental health days
  - b. Decrease the suicide rate
- 3. HHHS-Lincoln plans to commit programs and resources to address mental health
  - a. Collaborate with the Lincoln County Health Department
- 4. HHHS-Lincoln plans to collaborate with other facilities or organizations
  - a. Collaborate with the Lincoln County Health Department and the Tennessee Suicide Prevention Network

**HHHS-Lincoln plans to meet the health education and literacy significant health need by:**

- 1. HHHS-Lincoln will take the following actions to address health education and literacy
  - a. Equip case managers with more information to assist patients
  - b. Implement a transition impact program for follow-up at home
  - c. Participate in One Day of Hope to provide health care and health information to citizens
  - d. Collaborate with large employers on health fairs and health education
- 2. The anticipated impact of these actions
  - a. Allow patients to make educated decisions about their health care needs
- 3. HHHS-Lincoln plans to commit programs and resources to address health education and literacy
  - a. Staff, educators, etc.
  - b. Programs on nutrition, prevention, chronic diseases, etc.

4. HHHS-Lincoln plans to collaborate with other facilities or organizations
  - a. Collaborate with nonprofit organizations: Hands of Mercy, Lions Club, Junior's House, Always Endure, Crossroads Pregnancy Clinic, and Haven of Hope Inc.
  - b. Collaborate with corporate organizations and other businesses in Lincoln Count: Ariens Co., Fayetteville Police Department, Lincoln County Sherriff's Office, South Central TN Development District

HHHS-Lincoln does not intend to address the following significant health needs:

1. Substance use - Due to resource and expertise limitations, HHS-Lincoln will not directly address the substance use health need. The Lincoln County Department of Health is addressing substance use.

# Community Health Needs Assessment for Lincoln County

Completed in partnership with:

